



### **HealthierLife (HARP) Performance Improvement Project (PIP)**

In May 2017, Fidelis Care initiated the HealthierLife (HARP) Performance Improvement Project (PIP): Improving HARP Behavioral Health Inpatient Care Transitions. The project will run through December 2018 and will focus on reducing inappropriate behavioral health inpatient readmissions. The goal is to improve care transitions from an inpatient behavioral health setting (psychiatric, detoxification, substance abuse rehabilitation) to an appropriate community care setting.

Fidelis Care is excited to announce this project, as it is not only important to the quality of our members' lives, but also because it is closely aligned with Fidelis Care's Mission Statement "to build linkages and systems for the coordination of care and services among healthcare, behavioral, and social services". This project also provides us with opportunities to develop more ways to engage with our members, network providers, care management agencies, residential case managers, members' families, and other key stakeholders. Together, with the collaborative efforts of our network of providers, we will be developing effective practices and meaningful pathways to assist members in connecting in a more purposeful and goal oriented manner.

The information below provides an overview of Fidelis Care's enhanced interventions around the HARP PIP:

- Increasing collaboration and information sharing with members' key stakeholders to ensure all relevant and necessary supports are available to the member.
- Increasing collaboration with members to offer support and enhanced care coordination for a minimum of 30 days after their discharge from an inpatient behavioral health setting.
- Increasing the geographical reach of our psychiatric home care network to assist in providing warm hand-offs of our members from an inpatient behavioral health setting to an appropriate community care program.
- Expediting the Health Home referral process and educating non-Health Home members around the benefits of enrolling in a Health Home.
- Coordinating with Fidelis Care Pharmacy team for prior authorizations.