

**FAMILY PLANNING SERVICES**

Fidelis Care will offer natural family planning services and certain other reproductive health care services. However, Fidelis Care has elected not to offer all reproductive and family planning services, including abortion, sterilization, and artificial contraception, as a standard benefit nor to receive premium dollars from the State of New York for such services. This is consistent with the rules and regulations of the State and Federal Government. Fidelis Care acknowledges the rights of New York State of Health Marketplace “metal-level” products beneficiaries in the State of New York to secure such services.”

Fidelis Care will inform its primary care providers, obstetricians, and gynecologists that Fidelis Care has elected not to offer certain reproductive and family planning services as a standard benefit. If in the provider's best professional judgment, certain reproductive and family planning services not offered through Fidelis Care are medically indicated in accordance with generally accepted standards of professional practice, an appropriately trained professional should so advise Metal-Level Products Marketplace members to contact the appropriate organization listed below for more information. Fidelis Care is not required to ensure that there are willing and able providers of such services in the area.

Fidelis Care recognizes that the exchange of medical information, when indicated in accordance with generally accepted standards of professional practice, is necessary for the overall coordination of member care and will assist primary care providers in providing quality care to Fidelis Care members. Fidelis Care acknowledges that medical record information maintained by network providers may include information relating to family planning services.

Members enrolled in **Essential Plan 3 and Essential Plan 4** can use their Medicaid card to get these services from any doctor, clinic, or drug store that accepts Medicaid. They do not need a referral. If a member has any questions or needs information about these non-covered services, they can call the **New York State Growing Up Healthy Hotline at 1-800-522-5006** for information on where to get these services. Also, the New York State Department of Health will mail new members a letter with information and a listing of State-approved Medicaid providers.

Members enrolled in a **Metal-Level Product, Essential Plan 1 or Essential Plan 2** can use their Health Benefits Exchange Subscriber Identification Card to get covered family planning services through Unified Independent Practice Association, LLC. For questions about this benefit, members and providers can call **Unified IPA, LLC at 1-800-342-2641**.