

As the Synagis® “season” is rapidly approaching, Fidelis Care would like to inform you of the process for obtaining Synagis® (palivizumab) for your Fidelis Care patients. Synagis® season begins 10/15/2016 and ends 3/31/17.

For Medicaid Managed Care, Family Health Plus, Child Health Plus, and Metal-Level Products:

- All requests for Synagis® require prior authorization.
- Fidelis Care has adopted the latest guidance from the American Academy of Pediatrics (AAP) Committee on Infectious Disease (COID) for use of Synagis®.
- During the Synagis® season, which begins 10/15/2016, Caremark specialty pharmacy will be the preferred provider of Synagis® to Fidelis Care’s Medicaid Managed Care, Family Health Plus, Child Health Plus, and Metal-Level Products.
- To obtain Synagis® for your Fidelis Care members, please follow this 2-step protocol:
 - First, please complete and fax to Fidelis Care the “Medication Request Form,” which is available at <http://www.fideliscare.org/Portals/0/DocumentLibrary/Providers/Pharmacy%20Services/Prescription%20Medication%20Prior%20Authorization%20Request%20Form.pdf>
 - Once approval is granted, please call the Synagis® prescription into Caremark specialty pharmacy at 1-800-237-2767, indicate that you have received an approval, and specify where you would like the drug to be delivered (either the physician’s office or the member’s home).

Should you have any questions, comments, or concerns, please contact the Fidelis Care Pharmacy Department at 1-888-FIDELIS (1-888-343-3547) and please select the prompt for the pharmacy department, or via fax at 1-877-533-2405.

Fidelis Care is proud to be your partner in quality care for your patients and our members.