Formulary Transition Policy

New Members
As a new Fidelis Care member, you may have been prescribed a drug that is not on our formulary. Or, you may have been prescribed a drug that is on our formulary, but requires a prior authorization from us before your prescription can be filled. In addition, you may have been prescribed a drug that is on our formulary, but Fidelis Care requires that a different drug be tried first before we would permit you to have the drug you are presently taking (step therapy). You should talk with your doctor to decide if you should switch to a drug we cover or if you should request a formulary exception so that we will cover the drug you take. We may cover your drug in certain situations during the first 90 days that you have coverage with us.

When you have a drug that is not on our formulary, or if your ability to get the drug is limited, we will cover a temporary 30-day supply (unless written for fewer days) when you have the prescription filled at a network pharmacy. We will approve this temporary supply only once. After you use this 30-day supply, additional refills will no longer be covered.

Only drugs that are Part D drugs may receive a transition fill. Drugs that may be considered either Part B drugs or that may be considered Part B or Part D are excluded from transition fill processing.

Long-Term Care Residents
If you are a resident of a long-term care facility, we will cover up to a 31-day supply, with up to two (2) refills (unless written for fewer days) during the first 90 days you have coverage with us. This transition coverage is available in cases where your drug is not on our formulary, a prior authorization is required, or if you need to take another drug first - before you take the drug you are presently taking.

If you are past the first 90 days of enrollment, we will cover an emergency 14-day supply while you pursue a formulary exception.

Long-Term Care New Admissions
For new admissions to long-term care facilities, a 14-day supply will be permitted.

Notification
In the event we approve your request for a formulary exception, we will send you a letter via regular mail within three (3) business days that lets you know that the prescription can be filled, and that provides you with information as to the next steps you need to follow to attain future exceptions or prior authorizations.

For More Information
For more detailed information about Fidelis Care prescription drug coverage, rules and regulations, please review your Evidence of Coverage document. If you have any questions about Fidelis Care’s Medicare plans for Part D drug coverage options, please call our Member Services Department at 1-800-247-1447 (TTY/TDD users call 1-800-695-8544).
From October 1 to February 14, Member Services can be reached 7 days a week from 8:00 a.m. to 8:00 p.m. From February 15 through September 30, Member Services can be reached Monday through Friday 8:00 a.m. until 8:00 p.m.