INTEGRITY

REPORTING COMPLIANCE COMPLAINTS AND FRAUD, WASTE, and ABUSE

SUSPECT A VIOLATION? WE ARE ON CALL!

One of our key goals and ultimate responsibilities at Fidelis Care is to help create and foster the best possible work environment for everyone in our organization. All employees should all have comfort in knowing we work in a safe, secure, and ethical workplace. Every person, regardless of position, shares in the responsibility for promoting a positive work culture.

Our Compliance program was established to enhance communication and empower us to promote safety, security, and ethical behavior. Fidelis Care hopes you feel comfortable informing your direct supervisor, the Human Resources Department or the Compliance Office of potential ethical issues or concerns, general questions about our policies, and making suggestions about how we can improve our organization. The Ethics Point-Fidelis Compliance Hotline provides an alternative channel for you to communicate your concerns confidentially and anonymously if you so choose.

If you think someone associated with Centene is violating established policies through fraud, theft, non-compliance or abuse – please report through one of the confidential methods below:

COMPLIANCE and ETHICS HELPLINE – 1-800-345-1642

Centene’s Business Ethics and Conduct Policy forms the foundation of what we do each day. It is up to each of us to make sure we follow the rules. Call to anonymously and confidentially report business ethics or conduct violations.

FRAUD, WASTE and ABUSE HELPLINE: 1-866-685-8664

Protecting our members and our company from fraud, waste and abuse is crucial to helping Centene fulfill its mission. By reporting suspected cases of deception, catching costly errors and preventing oversights, we all play a role in Centene’s continued success.

REPORT CONCERNS ONLINE: www.centene.ethicspoint.com

Fidelis Care values all of your opinions and encourages use of this system to report any issues, concerns, or general questions or suggestions you feel are appropriate to bring forward. Fidelis' policies expressly prohibit retaliation or retribution against any individual who files a complaint or inquiry in good-faith.