Dear Member,

As your health care partner, Fidelis Care is writing to tell you about a change in how family planning and reproductive health services will be provided, effective January 1, 2019.

**Starting January 1, 2019, your family planning and reproductive health benefits will be changing from New York State Medicaid Fee for Service to Fidelis Care. You will now be able to get your covered family planning and reproductive health benefits by using your Fidelis ID card.**

You can get the following family planning services and reproductive health benefits through Fidelis Care: birth control drugs or devices (IUDs and diaphragms) that are available with a prescription, emergency contraception, counseling on the use of contraceptives and related topics, sterilization procedures, and abortion services. You do not need a referral from your primary care provider to get these services and you can choose where to get these services.

All the costs for these services are covered. You do not have to make any payments and you cannot be billed for these services. You can use your Fidelis ID card to see one of our family planning providers or to get a prescription from one of our participating pharmacies.

Fidelis Care’s provider network for family planning and reproductive health services is on our website at [https://www.fideliscare.org/Provider](https://www.fideliscare.org/Provider).

Fidelis Care’s formulary is on our website at [https://www.fideliscare.org/](https://www.fideliscare.org/)

You can also use your New York State Benefit identification card if you want to go to a doctor, clinic or pharmacy that participates in New York State Medicaid and is outside of Fidelis Care’s provider network. You can call the New York State Growing Up Healthy Hotline (1-800-522-5006) for the names of family planning providers near you.

Enclosed please find a copy of the updated information on family planning and reproductive health services benefits. Please keep this important update with your Fidelis Member Handbook.

If you have any questions, please call Member Services at 1-888-FIDELIS (1-888-343-3547) (TTY: 711) Monday through Friday from 8:30 AM to 6:00 PM.

We are here to help and to answer any questions you may have.

Sincerely,

Vincent Marchello M.D.
Chief Medical Officer