Dear Member,

As your health care plan, Fidelis Care is pleased to manage your health care benefits. We are writing to tell you about a change in how you get your family planning and reproductive health services.

Starting January 1, 2019, Fidelis Care will include family planning and reproductive health services in your benefit package. This will not change your services.

Fidelis Care will cover:
- birth control drugs and devices, including, IUDs, diaphragms and other kinds of birth control;
- emergency contraception;
- sterilization for men and women;
- pregnancy testing;
- an abortion that you and your doctor agree is needed; and
- HIV and sexually transmitted disease (STD) testing, treatment and counseling. Screenings for cancer and other related problems are also included.

To see one of our family planning doctors or to use a network pharmacy you will use your Fidelis ID card.

You don’t need a referral from your doctor to get these services and you can choose where to get them. You can also keep your current doctor and pharmacy for family planning and reproductive health services.

If you do not want to use one of our network providers for these services, you will still be able to get these services from a provider that accepts Medicaid. If you do not use one of our network providers for these services you will use your New York State Medicaid card. You can call the New York State Growing Up Healthy Hotline (1-800-522-5006) to ask about clinics near you.

All the costs for these services are covered. You don’t have to pay anything. Your doctor or pharmacy can’t bill you for these services.

Enclosed please find a copy of the updated information on family planning and reproductive health services. Please keep this update with your Fidelis Member Handbook.

Fidelis Care’s list of covered drugs is on our website at fideliscare.org/MemberResources.

If you have any questions, please call Member Services at 1-888-FIDELIS (1-888-343-3547) (TTY: 711) Monday through Friday from 8:30AM to 6PM.
We are here to help and to answer any questions you may have.

Sincerely,

Vincent Marchello M.D.
Chief Medical Officer