Dear Member,

As your health care partner, Fidelis Care is writing to tell you about a change in how family planning and reproductive health services will be provided, effective January 1, 2019.

Starting January 1, 2019, coverage for your family planning and reproductive health benefits will transition from Unified, IPA to Fidelis Care. There are no changes to your covered family planning and reproductive health benefits. You can still use your Fidelis ID card.

As explained in your Fidelis Care Subscriber Contract, Fidelis Care covers family planning services, which consist of contraceptive drugs or devices or generic equivalents approved as substitutes by the FDA and prescribed by a Provider, counseling on the use of contraceptives and related topics, and sterilization procedures for women. These services are not subject to Copayments, Deductibles or Coinsurance when provided in accordance with applicable guidelines.

Fidelis Care also covers vasectomies subject to Copayments, Deductibles or Coinsurance. Fidelis Care does not cover services related to the reversal of elective sterilizations.

Fidelis Care covers medically necessary abortions and elective abortions allowing one (1) procedure per Member, per Plan Year.

You do not need a referral from your Primary Care Provider to access these services.

Fidelis Care’s provider network for family planning and reproductive health services is on our website at fideliscare.org/FindADoctor. If your current provider or pharmacy is not in the Fidelis network, you may continue to use them for a period of 90 days, or, if you are pregnant, for 60 days post-partum.

Fidelis Care’s formulary is on our website at fideliscare.org/MemberResources.

Please refer to your 2019 Fidelis Care Subscriber Contract for information on your covered family planning and reproductive health services benefits.

If you have any questions, please call Member Services at 1-888-FIDELIS (1-888-343-3547) (TTY: 711) Monday through Friday from 8:30 AM to 6:00 PM.

We are here to help and to answer any questions you may have.

Sincerely,

Vincent Marchello M.D.
Chief Medical Officer