COVID-19 UPDATE
Please refer to this link: Important Updates Regarding Coronavirus COVID-19, for authorization and coding guidelines related to the COVID-19 Pandemic.

I. Inpatient Admissions: All inpatient admissions require an authorization.
Fidelis Care does not require authorization of emergency room services or any emergent service required to provide stabilization of an emergent condition. Fidelis Care does require authorization of post stabilization services and inpatient admissions, after emergency room services are completed. All facility admissions are reviewed for medical necessity.

A. All inpatient facility services - Medical, Substance Abuse, and Behavioral Health admissions require authorization.

B. Inpatient Rehabilitation Services: Acute, sub-acute and skilled nursing rehabilitation require authorization.
   1. Acute and sub-acute rehabilitation are authorized, as long as skilled services are provided.

C. Transplants:
All solid organ and bone marrow / tissue transplants require authorization at the time of the transplant evaluation.
Includes but not limited to: 32850-32856, 33930-33945, 38204-38215, 38230-38242, 44133-44136, 47133-47147, 48160, 48550-48556, 50300-50380, 50547, 65710-65757.

D. Elective Surgical Procedures:
Many surgical and medical procedures which are completed within 24 hours will not be approved as an in-patient level of care. These services, when billed as an out-patient level of care, do not require authorization if performed within the Fidelis Care network. Such procedures include, but are not limited to, laparoscopic procedures, and thyroid surgery if completed within 24 hours from the onset of surgery.
The link provides a list of inpatient only procedures for Medicare:
List of inpatient only procedures for Medicare

E. OASAS Licensed Inpatient Substance Use Disorder Treatment:
Effective 01/01/2020: Inpatient detoxification, inpatient rehabilitation and inpatient residential treatment services (Inpatient SUD) provided by facilities in New York State that are licensed, certified or otherwise authorized by OASAS and participating in Fidelis Care’s
provider network are not subject to prior authorization review by Fidelis Care. In addition, Inpatient SUD services are not subject to concurrent utilization review during the first twenty-eight (28) days of the inpatient admission, provided that the facility notifies Fidelis Care of the inpatient admission and the initial treatment plan within two (2) business days of the admission. The facility may fax or email the OASAS Appendix A Notification Form and OASAS LOCADTR Medical Necessity Tool to 646-829-1421 or LOCADTR@fideliscare.org. All Inpatient SUD services require facilities to perform daily clinical review of the patient. This does not require a facility to conduct a LOCADTR concurrent review module every day. In addition, all Inpatient SUD facilities must periodically consult with Fidelis Care starting on or just prior to the fourteenth (14th) day of treatment to ensure that the facilities are using the LOCADTR tool to ensure that the inpatient treatment is medically necessary for the patient. Inpatient SUD services may be subject to utilization review after the 28th day from admission or upon discharge using the LOCADTR clinical review tool. Prior to the member’s discharge, facilities must provide the member and Fidelis Care with a written discharge plan as determined using the LOCADTR clinical review tool. Further, prior to discharge, facilities must indicate to Fidelis Care whether the services included in the discharge plan are secured or determined to be reasonably available. All services may be reviewed retrospectively to assess the clinical necessity of the care.

Facilities that are outside of New York State, facilities that are not licensed, certified or otherwise authorized by OASAS, and facilities that are outside of Fidelis Care’s provider network, continue to be required to request prior authorization review for Inpatient SUD services. All Inpatient SUD services provided by such facilities are subject to concurrent review throughout the admission.

Providers with questions regarding these changes are encouraged to call Fidelis Care, during regular business hours, at 1-888-FIDELIS (1-888-343-3547), extension 16072 for Behavioral Health.

Effective January 1, 2020, Fidelis Care does not require provider notification, prior authorization, or concurrent authorization review of the following in-network and in-state outpatient substance use services:

- Outpatient office visits, therapy visits, or counseling visits
- Outpatient clinic visits for substance use disorder treatment
- Intensive outpatient treatment programs
- Outpatient rehabilitation treatment
- Opioid Treatment Programs

Out-of-state or out-of-network providers will continue to be required to request authorization for these services.

Fidelis Care will utilize quality and case management oversight initiatives to manage outlier member needs. Providers interested in more detail on this can refer to our message post Behavioral Health Outliers Management Program.
F. **Orthopedic Surgical Procedures and Spinal Surgical Procedures**, performed in both inpatient and outpatient settings, require prior authorization for dates of service beginning 10/1/2019. Effective for dates of service rendered on or after 12/23/19, prior authorization has been delegated to TurningPoint Healthcare Solutions, LLC. For a list of codes requiring prior authorization, click here.

G. **OMH Licensed Inpatient Mental Health Treatment**

Effective 01/01/2020: Inpatient mental health treatment for members under age 18 provided by OMH licensed hospitals in New York State that are participating in Fidelis Care’s provider network are not subject to prior authorization review by Fidelis Care. Fidelis Care will not conduct concurrent utilization review during the first 14 days of inpatient admissions provided that the facility: i) notifies Fidelis Care of both the admission and the initial treatment plan within two business days of the admission by completing the OMH developed “Two-Day Notification and Initial Treatment Plan” form and submitting it to Fidelis Care by fax (718-896-1784), or by email to Mental_Health_Admission@fideliscare.org; ii) performs daily clinical review of the patient, and iii) participates in periodic consultation with Fidelis Care to ensure that the facility is using the evidence-based and peer reviewed clinical review criteria utilized by Fidelis Care which is approved by OMH and appropriate to the age of the patient to ensure medical necessity. All services may be reviewed retrospectively using the clinical review criteria of the plan which is approved by the office of mental health.

Inpatient mental health services provided to members age 18 and older require prior authorization review by Fidelis Care and are subject to concurrent review throughout the admission. Out-of-State and Out-of-Network providers continue to be required to request prior authorization review for inpatient mental health treatment for members of all ages. All inpatient mental health services provided by such facilities are subject to concurrent review throughout the admission. Providers with questions regarding these changes are encouraged to call Fidelis Care, during regular business hours, at 1-888-FIDELIS (1-888-343-3547), extension 16072 for Behavioral Health.

II. **Outpatient surgery**: The following services require prior authorization:

A. Bariatric surgery: 43770-43888, S2083
B. Blepharoplasty: 15820-15823
C. Breast reconstruction: 11920-11971, 19300, 19316-19342, 19355, 19370-19396
D. Skin surgery and other dermatological procedures: The auth requirement for many skin surgery treatments and repairs has been removed if performed in the office or outpatient facility (POS 11 and 22).
   1. The following codes will continue to require authorization if completed as ambulatory surgery (POS 24): 10040, 11300-11313, 11400 - 11471, 11721
   2. Dermal injections for the treatment of Facial Lipodystrophy Syndrome (LDS) require authorization. Coverage for these services is limited to individuals diagnosed with HIV who have a secondary diagnosis of depression. Codes that may be covered with authorization are Q2026, Q2027, and G0429.
   
   Only the following codes continue to require authorization for any place of service: 11200-11201, 11719, 15769-15829, 17340-17999.

E. Services for the following codes performed in freestanding ambulatory surgery centers billing with bill type 0831 require an authorization (10060, 11100, 11900 and 17000, 20600, 20605, and 20610).
F. Ear repair and ear piercing 69300 and 69090
G. Eyelid & ocular surgery 65760-65771, 65772-65775, 66987-66988, 67900-67911
H. Abdominoplasty, lipectomy, panniculectomy 15830-15839, 15847, 15876-15879
I. Reduction mammoplasty 19300, 19318
J. Facial cosmetic, septrhoplasty, rhinoplasty 21120-21296, 30400-30450, 30460, 30465-30520, 30620-30802, 30999, 31298, C9748, Q2028
K. Vascular procedures i.e. vein stripping, ligation, ablation and sclerotherapy 36465-36466, 36468-36479, 36482-36483, 37241-37244, and 37718-37785
L. Sinuplasty 31295, 31296, 31297
M. Spinal Surgery: 20932, 20933, 20934, 22867-22870, 62380
N. Esophageal sphincter augmentation: 43284
O. Certain outpatient orthopedic and spinal surgical procedures require prior authorization for dates service beginning 10/1/2019. Effective for dates of service rendered on or after 12/23/19, prior authorization has been delegated to TurningPoint Healthcare Solutions, LLC. Refer to Section I – item # F above. For a list of codes requiring prior authorization, click here.

III. Behavioral Health-Outpatient:
The authorization requirement has been removed from all outpatient behavioral health services except the following, which will continue to require authorization:
A. Psychological/Neuropsychological Testing:
   96116, 96121, 96130, 96131, 96132, 96133, 96136, 96137, 96138, 96139, 96146. Authorization is required: All requests should be submitted on the Psychological/Neuropsychological testing request form.
B. Developmental Pediatric Testing:
   96112, 96113. Authorization is required. Note: 96110 is a non-covered service
C. Outpatient ECT
   90870
D. Partial Hospitalization (Mental Health
   Revenue code 912, 913.944 and 945. HCPCS code H0035
E. Intensive Outpatient Treatment
   Bill type 131, Revenue code 905 or 912, CPT code 90899, S9480, HCPCS code H2013

IV. Outpatient and DME Services: These services require prior authorization:
A. Diagnostic Testing:
   1. Sleep Studies, including Home Sleep Studies
   2. Breast Cancer testing (BRCA) and other Genetic Testing (Note: Authorization is not required for CPT 81220, 81329 and 81336. CPT 81220 has a lifetime limit of 1. CPT 81329 and 81336 have a combined limit of 1 per lifetime.)
   3. Wireless Capsule Endoscopy (91110, 91111)
   4. Gastroenterology Procedures – The following procedures require authorization if performed in POS 19 and 22 when there is an office-based or ambulatory surgery center available to provide the service: 43235, 43239, 43248, 45378, 45380, 45384, 45385, 46255, 46260, and 46270.
      Authorization is not required for these services when performed in POS 11 or 24
   5. Infectious Agent detection by DNA or RNA: 87483

B. Durable Medical Equipment:
1. The following DME codes do not require an authorization: 
   A4604, E0130, E0135, E0168, E0182, E0184, E0235, E0274, E0305, E0310, 
   E0424, E0431, E0434, E0439, E0570, E0575, E0580, E0621, E0655, E0660, 
   E0776, E0890, E0942, E1012, E1355, E1700, E1701, E1702, E2361, E2363, 
   L0130, L0140, L0150, L0160, L0170, L0172, L0174, L0180, L0190, L0200, 
   L1652, L1902, L2112, L2114, L2116, L2126, L2128, L2132, L2134, L2136, 
   L3100, L3221, L3762, L7360, L7362, L7364, L7366, L8695, S8421, S8424, 
   V5266

2. The following orthotic codes do not require an authorization: 
   A4565, A8000, A8001, L0220, L0861, L0970, L0972, L0974, L0976, L0978, L0980, 
   L0982, L0984, L1010, L1020, L1030, L1040, L1050, L1060, L1070, L1080, L1085, 
   L1090, L1100, L1120, L1240, L1250, L1260, L1270, L1280, L1290, L1600, L1610, 
   L1620, L1630, L1650, L1660, L1810, L1820, L1902, L1980, L2182, L2184, L2190, 
   L3650, L3710, L3913, L3919, L3921, L3923, L3925, L3929, L3931, L3933, L3935, 
   L3995, L8010, L8035, L8300, L8310, L8320, L8330, L8400, L8410, L8415, L8417, 
   L8420, L8430, L8435, L8440, L8460, L8465, L8470, L8480, L8485, L8505, V2624

3. Other DME and orthotic codes require an authorization.

C. Home Health Care

D. Hospice care is covered through original Medicare. For more information: 

E. Imaging Studies:
   1. The first 4 OB ultrasounds can be performed without an authorization. Five or more 
      ultrasounds for a normal pregnancy (dx code Z32.01, Z33.1, Z34.00-Z34.03, Z34.80-Z34.83, 
      Z34.9-Z34.93) require authorization. OB ultrasounds for a high risk pregnancy (dx code 
      O09.00-O09.03, O09.1-O09.13, O09.211-O09.213, O09.219, O09.291-O09.293-O09.299- 
      O09.33, O09.40-O09.43, O09.511-O09.513, O09.519, O09.521-O09.523, O09.529, 
      O09.611-O09.613, O09.619, O09.621-O09.623, O09.629, O09.70-O09.73, O09.811-
      O09.813, O09.819, O09.821-O09.823, O09.829, O09.891-O09.893, O09.899-O09.93, 
      O36.80X0-O36.80X5, O36.80X9) do not require authorization.

   2. Radiology services require prior authorization through eviCore healthcare. A full list of CPT 
      codes can be found at https://www.evicore.com/healthplan/fideliscare.

F. Outpatient Therapy:
   Physical, Occupational, Speech Therapy - The initial evaluation does not require prior 
   authorization. All visits require authorization, including swallow function and therapy. Members 
   enrolled in Fidelis Dual Advantage Flex (Plan 017) have a separate $2,010 annual dollar limit for 
   Physical and Speech Therapy combined and $2,010 annual dollar limit for Occupational Therapy.

G. Podiatry Services:
   Authorization is no longer required for podiatric services rendered to members with a confirmed 
   diagnosis of Diabetes Mellitus. The Diabetes diagnosis must be included on the claim when 
   services are billed. Podiatric services to members without a diagnosis of diabetes will continue to 
   require authorization. Podiatrists will continue to require authorization for all DME and orthotic 
   codes that are supplied in the office, regardless of member diagnosis.
H. **Therapeutic Services:**
   1. Phototherapy (96567, 96573-96574, 96900, 96910, 96912, 96913, 96920)
   2. Chiropractic Services
   3. Hyperbaric Oxygen Therapy
   4. Pain Management Codes (i.e. injections, TENS, therapeutic services)
      - 20526, 20550-20553, 21073, 27096, 62263-62264, 62273, 62280-62282, 62290, 62310-
        62311, 62318-62319, 62320-62327, 62370, 64400-64530, 64553-64595, 64600-64640,
        C1823, C9752, C9753. (for non-orthopedists only).
   5. The following services are not covered for members with a diagnosis of Low Back Pain:
      a. Prolotherapy;
      b. Therapeutic injections of steroids into intervertebral discs
   6. Topical oxygen is not a covered service.
   7. Radiation Therapy services require prior authorization through eviCore healthcare.
      A full list of CPT codes can be found at https://www.evicore.com/healthplan/fideliscare.

I. **Telehealth**
   Authorization is required for G2010 and G2012.

V. **Counseling Services Authorization requirements are indicated. Please read carefully.**

A. **Medical Nutrition Therapy (MNT)**
   Medical nutrition therapy by a licensed nutritional provider is covered with a diagnosis of diabetes
   (ICD 10 codes: E08.00, E08.01, E0810, E08.11, E08.21, E08.22, E08.29, E08.311, E08.319,
   E08.321, E08.329, E08.331, E08.339, E08.341, E08.349, E08.351, E08.359, E08.36, E08.39-
   E08.44, E08.49, e08.51, E08.52, E08.59, E08.610, E08.618, E08.620-E08.622, E08.628, E08.630,
   E08.638, E08.641, E08.649, E08.65, E08.69, E08.9-E09.01, E09.10, E09.11, E09.21, E09.22,
   E09.39-E09.44, E09.49, E09.51, E09.52, E09.59, E09.610, E09.618, E09.20-E09.622, E09.628,
   E09.630, E09.638, E09.641, E09.649, E09.65, E09.69, E09.9, E09.0, E10.10, E10.11, E10.21,
   E10.628, E10.630, E10.638, E10.641, E10.649, E10.65, E10.69, E10.8, E10.9, E11.00, E11.01,
disease (ICD 10 codes: I12.0, I12.9, N18.1-N18.6, N18.9, N28.9, N29, Z48.22, Z94.0) . Eight visits
per year are covered without an authorization using codes 97802 or 97803 or G0270 and
G0271.

B. **Diabetes Self-Management Training (DSMT)**
   Members are allowed 10 hours/20 units in a continuous 12-month period. These services must be
   provided by certified providers and no longer require authorization. Services are covered when
   billed with codes G0108 and G0109.
VI. New Technology/Experimental Treatment: Prior authorization is required and approval is based on medical necessity.

VII. Services provided by outside vendors
   A. Vision: Prior authorizations by Davis Vision 1-800-601-3383
   B. Transportation Provider Manual

VIII. Pharmacy:
For monthly updates to the formulary, please check the website at https://www.fideliscare.org/Member/Medicare-Information/Prescription-Drug-Information

All covered Medicare Part D drugs must be prescribed for medically accepted indications, which are the FDA approved indications or the use of which is supported by one or more Medicare approved compendia. The Medicare approved compendia include: DRUGDEX (Micromedex), AHFS (American Hospital Formulary Service). Additional consideration of anticancer chemotherapeutic regimen can be researched in DRUGDEX (Micromedex), AHFS (American Hospital Formulary Service), Clinical Pharmacology, NCCN (National Comprehensive Cancer Network), PubMed and in the Medicare approved peer-reviewed literature.

The Fidelis Website provides further details on Formulary Drug List, Prior Authorization Criteria, Step Therapy Criteria, Coverage Determination process, Redetermination process. https://www.fideliscare.org/Member/Medicare-Information/Prescription-Drug-Information

   A. Enteral Therapy-HCPCS codes B4034-B4162 describe the available enteral formulas or disposable items that require authorization. Benefit applies to Part B services.

   B. Self-administered medications are covered under the pharmacy benefit. Self-administered medications are medications that are typically administered by a patient or caregiver, safely and effectively, without medical supervision or direct observation.

   C. These injectable codes require authorization
   D. Please submit prior authorization requests to our Pharmacy Team electronically via fax (e-fax) to: 1-877-882-5892.
levonogestrel-releasing intrauterine (Mirena)
levinorgestrel-releasing intrauterine (Skylla)
contraceptive hormone vaginal ring
contraceptive hormone patch
levonorgestrel implant system
etonogestrel implant system, (Implanon)
fluocinolone acetonide intravitreal implant (Retisert)
fluocinolone acetonide intravitreal implant (Iluvien)
fluocinolone acetonide intravitreal implant (Yutiq)
yaluronan (Durolane)
yaluronan (Genvisc)
yaluronan (Hyalgan, Supartz)
yaluronan (Hymovis)
yaluronan (Euflexxa)
yaluronan (Orthovisc)
yaluronan (Synvisc, Synvisc One)
yaluronan (Gel-One)
yaluronan (Monovisc)
yaluronan (Gelsyn-3)
yaluronan (Trivisc)
yaluronan (Synojoynt)
yaluronan (Triluron)
yaluronan (Visco-3)
capsaicin 8% patch (Qutenza)
ylumphase furoate sinus implant (Sinuva)
cyclosporine oral (Neoral)
cyclosporine (Sandimmune)
mycophen mofet (CellCept)
mycophen acid (Myfortic)
sirolimus oral (Rapamune)
tacrolimus (Prograf)
everolimus oral (Zortress)
Immunosuppressive drug noci
levaBulerol comp con inh sol
acetylcysteine non-com inh
alburel comp inh sol
alburel comp con inh sol
beclomethasone con inh sol
bethamethasone con inh sol
budesonide (Pulmicort)
bitolterol com inh sol
budesonide comp con inh sol
atropine comp conc inh sol
atropine comp inh sol
dexamethasone comp con inh
dexamethasone comp inh sol
dornase alfa (Pulmozyme)
flunisolide comp inh sol
glycopyrrolate comp con inh
glycopyrrolate comp inh sol
revenocin inh
terbutaline comp con inh sol
interbutaline comp inh sol
triamcinolone comp con inh
triamcinolone comp inh sol
tobramycin comp inh sol
treprostinil (Tyvaso)
rx drug, oral, nonchemo, NOS
cemiplimase-rwlc (Libtayo)
durvalumab (Imfinzi)
gentuzumab (Mylotarg)
mogamulizumab-kpkc
(Poteligeo)
emapalumab (Gamifant)
interferon gamma-1b
(Actimmune)
histrelin implant (Vantas)
notuzumab, (Besponsa)
tagraxofusp-erzs (Elzonris)
rituximaband hyaluronidase
(Rituxan Hycela)
rituximab (Rituxan)
moxetumomab pasudotox-tdfk (Lumoxiti)
axicabtagene (Yescarta)
tisagenlecleucel (Kymriah)
infliximab-dylyb (Inflectra)
infliximab-nda (Renflexis)
infliximab-qbtx (Ixifi)
rituximab-pvvr (Ruxience)
infliximab-axxq (Avosola)
buprenorphine ER \leq 100 mg
(Sublocade)
buprenorphine ER >100 mg
(Sublocade)
*authorization is not required for oncology indications

IX. Out-of-network:
Out-of-network services are covered with an authorization for the Medicare Advantage Flex Plan (003) and the Medicare Advantage without RX (001) but additional co-pays and deductibles may apply.

X. All services for “Unlisted” or “Temporary” codes require authorization