HIPAA Transaction Standard EDI Companion Guide

Eligibility Benefit Inquiry and Response (270/271)

(Refers to the Implementation Guides based on ASC X12 005010X279)
Disclosure Statement:

This Companion Guide has been prepared for Fidelis Care partners who are willing to participate in 270/271 Eligibility Benefit Inquiry and Eligibility Response. It is in conjunction with the ASC X12 5010 version of HIPAA Technical Report Type 3.

This document is considered as a living document and may be subject to change when required. It is also NOT intended to provide information that exceeds or contradicts the requirements of the ASC X12 Electronic Data Interchange Transaction set defined by HIPAA.

If there are any changes to this document, it will be incorporated and published as a newer version at fideliscare.org.

The complete EDI guideline for each transaction is available at http://wpc-edi.com.

Preface:

Fidelis Care offers 270/271 Eligibility Benefit Inquiry and Eligibility Response as mandated by the Health Insurance Portability and Accountability Act of 1996 (HIPAA) that supplements Technical Report Type 3(TR3) of 5010.

This Companion Guide to the v5010 ASC X12N Implementation Guides and associated errata adopted under HIPAA clarifies and specifies the data content when exchanging electronically with Fidelis Care. Transmissions based on this companion guide, used in tandem with the v5010 ASC X12N Implementation Guides, are compliant with both ASC X12 syntax and those guides. This Companion Guide is intended to convey information that is within the framework of the ASC X12N Implementation Guides adopted for use under HIPAA. The Companion Guide is not intended to convey information that in any way exceeds the requirements or usages of data expressed in the Implementation Guides.
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www.fideliscare.org
1. Introduction

Scope
This Companion Guide has been prepared for Fidelis Care trading partners who are submitting the Eligibility Benefit Inquiry (270) electronically. It gives necessary information regarding inquiry submission. It can be used to clarify and get relevant information about, transactions, CORE principles, and operating rules.

Overview
The Health Insurance Portability and Accountability Act of 1996 (HIPAA) requires that all health insurance payers in United States comply with the EDI standards as established by the Secretary of Health and Human Services (HHS).

This Companion Guide covers the following topics:

- Trading partner registration with Fidelis Care
- Testing and the communication methods
- Fidelis Care system maintenance
- Sender/receiver ID and other control segment information
- Fidelis Care requirements and acknowledgements
- Sample EDI data for both 270/271

It also provides more details on the Eligibility Inquiry and Eligibility Response transactions. Please also refer to the additional information section below.

References
270/271 guide for ASC X12 005010X279A1 and other guides are available in http://www.wpc-edi.com

CAQH CORE related documents can be found in http://www.caqh.org/

For more information, please visit fideliscare.org or call the Provider Call Center at 1-888-FIDELIS (1-888-343-3547) 24 hours a day, 7 days a week.

Additional Information
Fidelis Care also uses SOAP interface that supports the following SOAP transactions: RealTime Transaction, BatchSubmitTransaction, BatchSubmitAckRetrievalTransaction, BatchResultsRetrievalTransaction and BatchResultsAckSubmitTransaction. A trading partner can choose to process requests via either real time or batch in SOAP.
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A consistent SOAP header will be used for all transactions submitted to Fidelis Care. It must have a Username and Password to authenticate a request. In addition, all connections made to the interface are done under the umbrella of an SSL certificate. You will not need to obtain a special certificate for this transaction since the Fidelis Care certificate includes a common VeriSign CA in the path accepted by all browsers.

Below is the detail for our message header:

```xml
<s:Header>
  <o:Security s:mustUnderstand="1" xmlns:o="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-wssecurity-secext-1.0.xsd">
    <o:UsernameToken u:Id="">
      <o:Username> </o:Username>
      <o:Password Type="http://docs.oasis-open.org/wss/2004/01/oasis-200401-wss-username-token-profile-1.0#PasswordText"> </o:Password>
    </o:UsernameToken>
  </o:Security>
</s:Header>
```

2. Getting Started

Working with Fidelis Care

Partners who are willing to work with Fidelis Care for 270/271 transactions should contact the Fidelis Care Provider Call Center at **1-888-FIDELIS** (1-888-343-3547) or email HIPAA-EDI_Team@fideliscare.org.

Trading Partner Registration

Trading partner setup is a very simple process to get started. Trading partners need to send the following information to HIPAA-EDI_Team@fideliscare.org if they would like to be setup for 270/271s.

- National Provider Identifier (NPI) and Tax ID (TIN)
- Signed letter from authorized person
- Contact name, email address, and phone number

Certification and Testing Overview

Fidelis Care uses a Secure Drop Box system for batch processing, and does not use a certification.

If a trading partner chooses to use SOAP interface, there is no need to obtain a special certificate for transactions as the Fidelis Care certificate includes a common VeriSign CA in the path accepted by all browsers for both batch and real-time processing.
3. Testing with Fidelis Care

The following process can be followed to perform testing with a Fidelis Care Representative.

1. The trading partner sends the request as per registration method with required information.
2. A developer is assigned, and he/she will work with the partner to begin testing.
3. It is important that the trading partner has the proper guidelines for the 270, includes all the necessary information in the test file, and submits the file.
4. The Fidelis Care developer will review the data and perform testing if everything is correct. If there are any issues, the trading partner will be contacted and asked to correct the file and resubmit.
5. The response files are sent back to the partner to review and respond. In batch method, both 271 and 999 will be sent, whereas in Real Time, only 271 will be sent.
6. Both the trading partner and Fidelis Care developer will be performing testing for required scenarios.
7. Get approval upon successful completion of testing.

4. Connectivity/Communications with Fidelis Care

Process Flows

Real Time Eligibility processing is used when a provider needs an immediate response to an eligibility request. In Real Time processing, the sender remains connected while the receiver processes the transactions and returns a response transaction (271) to the sender.

Batch process is used when a provider is sending large amounts of eligibility requests, which are not suitable for Real Time processing. In batch mode, the sender does not remain connected while the receiver processes the transactions.

Here is the process flow:

1. Partner sends Eligibility Benefit Inquiry (270) request to Fidelis Care either via batch or Real Time.
2. EDI receives the data and runs a query on the internal database against the information that was sent in the request.
3. Based on the response received, Eligibility Response (271) will be generated along with 999 (batch only) and sent back to the partner.
4. If there are any issues with the responses received, they can always contact either the EDI Team or Provider Call Center.
Transmission Administrative Procedures

Batch Mode:
Fidelis Care EDI Team will create a user login ID and password for the specific partner to a Secure Web Drop Box. That will be used to submit the 270 file electronically and get the 271 and 999 responses. The responses are sent back within 30 minutes if there are no issues.

Socket/Thread connection is designed for one 270/271 transaction. However, to maximize throughput and eliminate the need to reconnect for every transaction, the connection will remain open for 1 minute and will then be closed by Fidelis Care. Therefore, try to send as many 270/271 pairs as possible within a 1-minute interval.

Real Time Mode:
If the 270 file is submitted, the partner will need to be configured with our network vendor to modify the firewall for the IP addresses. The responses will be sent back within 20 seconds when they are submitted through Real Time.

Retransmission Procedure
Retransmissions can be made on the following occasions:

- Connectivity failure
- If partner didn’t receive an response
- If partner needs to submit inquiry again
Communication Protocol Specifications

Real Time Process:

VPN connection is mandatory to perform Real Time processing of these transactions. It will be necessary to have a VPN connection. Please work with the Fidelis Care EDI Team (HIPAA-EDI_Team@fideliscare.org) and/or the Provider Call Center (1-888-FIDELIS) to share the contact information and work on opening the firewall for the IP addresses.

Batch Process:

Secure Drop Box is used for batch process. Upon selection, Fidelis Care will set up the account that will be used to exchange the transactions. The supported protocols are HTTPS and SFTP and can be accessed using username and password.

For SOAP, Fidelis Care uses a certificate that includes a common VeriSign CA in the path, which is accepted by all browsers.

System Maintenance

Below is the Fidelis Care Maintenance Window schedule, which begins on Saturdays at 6 PM and ends on Sundays by 6 PM. All systems will be unavailable periodically over these scheduled weekends.

If there are any changes, it will be communicated before the start of any scheduled maintenance window.

2019 Fidelis Care Maintenance Window Schedule:

<table>
<thead>
<tr>
<th>Month</th>
<th>Planned Maintenance</th>
</tr>
</thead>
<tbody>
<tr>
<td>January 2019</td>
<td>Jan. 12 and 13</td>
</tr>
<tr>
<td>February 2019</td>
<td>Feb. 16 and 17</td>
</tr>
<tr>
<td>March 2019</td>
<td>March 16 and 17</td>
</tr>
<tr>
<td>April 2019</td>
<td>April 13 and 14</td>
</tr>
<tr>
<td>May 2019</td>
<td>May 18 and 19</td>
</tr>
<tr>
<td>June 2019</td>
<td>June 22 and 23</td>
</tr>
<tr>
<td>July 2019</td>
<td>July 13 and 14</td>
</tr>
<tr>
<td>August 2019</td>
<td>Aug. 17 and 18</td>
</tr>
<tr>
<td>September 2019</td>
<td>Sept. 14 and 15</td>
</tr>
<tr>
<td>October 2019</td>
<td>Oct. 12 and 13</td>
</tr>
<tr>
<td>November 2019</td>
<td>Nov. 16 and 17</td>
</tr>
<tr>
<td>December 2019</td>
<td>Dec. 14 and 15</td>
</tr>
</tbody>
</table>
Passwords
A user ID and password will be sent to the partner when the account is established. Passwords are assigned on an individual basis and are specific for the environment that is configured. If a partner requires multiple users, please request individual user IDs and passwords for each person.

Passwords are case sensitive, and the account is locked after five (5) unsuccessful attempts. It is strictly recommended not to share passwords under any circumstances.

If there are any issues related to passwords, please call the Fidelis Care Provider Call Center at 1-888-FIDELIS (1-888-343-3547) 24 hours a day, 7 days a week.

5. Contact Information
The Fidelis Care EDI Team can be contacted using the below information.

Email
HIPAA-EDI_Team@fideliscare.org

Contact Number
Fidelis Care Provider Call Center, 1-888-FIDELIS (1-888-343-3547) 24 hours a day, 7 days a week.

6. Control Segments/Envelopes

**ISA-IEA**
Please refer to the below table to get the values for ISA-IEA segments.

<table>
<thead>
<tr>
<th>ISA</th>
<th>Value</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISA01</td>
<td>00 or 03</td>
<td>Authorization Information Qualifier</td>
</tr>
<tr>
<td>ISA02</td>
<td>SPACES</td>
<td>Authorization Information. It can be blank</td>
</tr>
<tr>
<td>ISA03</td>
<td>00</td>
<td>Security Information Qualifier</td>
</tr>
<tr>
<td>ISA04</td>
<td>SPACES</td>
<td>Security Information. It can be either zeroes or left blank</td>
</tr>
<tr>
<td>ISA05</td>
<td>ZZ</td>
<td>Interchange ID Qualifier</td>
</tr>
<tr>
<td>ISA06</td>
<td>Partner Tax ID + AAA</td>
<td>Interchange Sender ID. It is Tax ID and three alpha characters</td>
</tr>
<tr>
<td>ISA07</td>
<td>ZZ</td>
<td>Interchange ID Qualifier</td>
</tr>
<tr>
<td>ISA08</td>
<td>FIDELIS ID</td>
<td>Interchange Receiver ID.</td>
</tr>
<tr>
<td>ISA09</td>
<td>DATE</td>
<td>Interchange Data. YYMMD format</td>
</tr>
<tr>
<td>ISA10</td>
<td>TIME</td>
<td>Interchange Time. HHMM format</td>
</tr>
<tr>
<td>ISA11</td>
<td>{</td>
<td>Repetition Separator</td>
</tr>
<tr>
<td>ISA12</td>
<td>00501</td>
<td>Interchange Control Version Number</td>
</tr>
</tbody>
</table>
### ISA13 - ISA16

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ISA13</td>
<td>Control Number</td>
</tr>
<tr>
<td>ISA14</td>
<td>0/1</td>
</tr>
<tr>
<td>ISA15</td>
<td>T/P</td>
</tr>
<tr>
<td>ISA16</td>
<td>^</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>IEA01</td>
<td>1</td>
</tr>
<tr>
<td>IEA02</td>
<td>Control number</td>
</tr>
</tbody>
</table>

### GS-GE

Below table refers to GE-GE segments. One ISA may contain more than one GS/GE loop.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>GS01</td>
<td>HS</td>
</tr>
<tr>
<td>GS02</td>
<td>Partner Tax ID + AAA</td>
</tr>
<tr>
<td>GS03</td>
<td>Fidelis ID</td>
</tr>
<tr>
<td>GS04</td>
<td>Date</td>
</tr>
<tr>
<td>GS05</td>
<td>Time</td>
</tr>
<tr>
<td>GS06</td>
<td>Control number</td>
</tr>
<tr>
<td>GS07</td>
<td>Always 'X'.</td>
</tr>
<tr>
<td>GS08</td>
<td>005010X279A1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>GE01</td>
<td>1</td>
</tr>
<tr>
<td>GE02</td>
<td>Group control number</td>
</tr>
</tbody>
</table>

### ST-SE

Please refer to the below table to get the values for ST-SE segments. One ISA may contain more than one ST/SE loop.

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ST01</td>
<td>270</td>
</tr>
<tr>
<td>ST02</td>
<td>1</td>
</tr>
<tr>
<td>ST03</td>
<td>005010X279A1</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>SE01</td>
<td>NNNNN</td>
</tr>
<tr>
<td>SE02</td>
<td>1</td>
</tr>
</tbody>
</table>

The 270 files are expected to follow the above standard and values for the ISA-IEA, GS-GE, and ST-SE control segment values. All the other standard EDI segments that are specific to the transaction should be used as per X12 ASC 5010 Guide.
Delimiters
It is recommended that the following delimiters be used when a 270 transaction is submitted.
Element Delimiter - *
Composite Delimiter - ^
Terminator Delimiter - ~

7. Fidelis Care Specific Business Rules and Limitations

File Names
The 270 file name should follow the below naming convention.

```
SENDERID_270.CCYYMMDDHHSSmm.270
```

Where SENDERID is the Tax ID and three alpha letters of sender that is assigned.

271 will have the same naming convention whereas the extension is replaced with 271.

```
SENDERID_270.CCYYMMDDHHSSmm.271
```

Example:
123456789ABC_270.201510220700341.270 (270 file)
123456789ABC_270.201510220700341.271 (271 file)

Data Requirements
270 data must include the following information via batch mode or Real Time.

1. Must have at least two data fields. Any combination of the following.
   - Member ID Number, including suffix
   - Member First Name and Last Name (Exact name must be used)
   - Date of Birth
   - Social Security Number

2. Information Source Name – loop 2100A
   - NM101: PR
   - NM109: 11315 (for Fidelis Care)

```
NM1*PR*2*FIDELIS*****PI*11315~
```

3. DTP Segment
   - Use DTP*291*D8*CCYYMMDD~ segment to send eligibility date
   - Do not use a date range (RD8)
   - If the date is not sent, current date will be considered as the eligibility date

```
DTP*291*D8*20151021~
```
4. Must supply separate EQ lines for each service type  
   - EQ*30~

8. Acknowledgments and Reports
Fidelis Care will process the Eligibility Benefit Inquiry (270) and send back an Eligibility Response (271) and the 999 acknowledgement for every file. 999 will be returned only when the file was submitted in batch mode and can be used to indicate if there are any HIPAA compliancy errors.

9. Trading Partner Agreements
Fidelis Care does not have any trading partner agreement as of now but trading partner registration should be done as mentioned earlier in this document.

10. Transaction Specific Information

Eligibility Inquiry (270)
EDI Health Care Eligibility Benefit Inquiry (270) is used to inquire about the health care eligibility and benefits associated with a member or subscriber or dependent. In other words, it is used to request information from a health care plan about the policy’s coverages for a subscriber.

This transaction is sent by providers, such as medical facilities and hospitals, to gain information about a policy from insurance companies or government agencies.

A 270 transaction includes the following:

- Member ID Number
- First and Last Name of a Member
- Date of Birth of a Member
- Details of Eligibility Plan

Transaction Details

- Sample EDI segment with Subscriber First and Last Name and ID with suffix
  NM1*IL*1*Taylor*Sam*L***MI*12345678900~

- DMG segment is used to send Date of Birth information
  DMG*D8*19810811*M~
Eligibility Response (271)

EDI Health Care Eligibility Benefit Response (271) is used to respond with the health care eligibility and benefits associated with a member or subscriber or dependent to a 270 request. In other words, it is used to provide information about healthcare policy coverages related to a subscriber or subscriber’s dependent who would like to get the information through a 270 transaction.

This transaction is sent by insurance companies or government agencies in response to a 270 transaction which they received from providers such as medical facilities or hospitals with the information about a given policy.

A 271 transaction includes the following:

- Name and contact information of the receiver
- Details of the member
- Details of the benefit information
- Description of the benefit information requested

Transaction Details

- If the 270 has any missing information or errors, AAA segment is returned in 2100C loop with reject code in the 271 response to indicate the errors. When there is more than one error, multiple AAA segments will be returned.

  AAA*N**58*C~

List of possible reject codes in AAA-03:

15 - Required Application Data Missing
35 - Out of Network. Subscriber is not in the network
42 - Unable to Respond at Current Time
43 - Invalid/Missing Provider Identification
45 - Invalid/Missing Provider Specialty
47 - Invalid/Missing Provider State
48 - Invalid/Missing Referring Provider Identification Number
49 - Provider is not Primary Care Physician
51 - Provider Not on File
52 - Service Dates not within Provider Plan Enrollment
56 - Inappropriate Date
57 - Invalid/Missing Date of Service
58 - Invalid/Missing Date of Birth
60 - Date of Birth Follows Date(s) of Service
61 - Date of Death Precedes Date(s) of Service
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- Date of Service not within Allowable Inquiry Period
- Date of Service in Future
- Patient Date of Birth does not Match Patient in Database
- Invalid/Missing Subscriber/Insured ID
- Invalid/Missing Subscriber/Insured Name
- Invalid/Missing Subscriber/Insured Gender Code
- Subscriber/Insurer Not Found
- Duplicate Subscriber/Insured ID Number
- Subscriber/Insured not in Group/Plan Identified

Eligibility or Benefit Information will be returned in EB segment on the 271. It will convey whether the member is active or inactive and the co-insurance, copay, deductibles for both individual and family. It also has In Network/Out Network flags.

EB*C*IND*30*HM*Fidelis Care Gold*23*600.00~

EB01 - Information code where it indicates what this EB segment contains
Commonly used values are:
1 – Active Coverage
6 – Inactive
A – Co-Insurance
B – Co-Payment
C – Deductible
G – Out of Pocket

EB02 - Coverage Level code
IND - Individual
FAM – Family

EB03 - Service Type. It has more than 100 codes. The following is an example:
1 – Medical Care
7 - Anesthesia
When the provider sends a ‘30’ service type, Fidelis Care returns 23 service types including 01, 33, 35, 47, 48, 50, 86, 88, 98, AL, MH, UC, 04, 12, 52, 53, 75, 98, 03, 49, 59, AC, and AH. A description of each code can be found in the EDI 271 guidelines.

EB05 - Description of the plan coverage

EB06,07 - Qualifier and the monetary amount
Fidelis Care sends Health Plan Base deductible amount, Health Plan base deductible remaining for both Individual and Family. It also includes out of pocket for both individual and family when applicable.

- The 271 response will also provide MSG segments that will include information about the plan, service types, and indicate if a member is a restricted recipient.
APPENDICES

1. Implementation Checklist

- Trading partner sends the 270 test data to EDI Team at Fidelis Care upon successful registration.
- EDI representative will review the data to make sure it contains all the required information.
- Run the test against data.
- When it is successful, send back the response file 271 to partner for review.
- Test all the scenarios as required by both Fidelis Care and partner.
- Approval is obtained for production readiness.
- Process to be followed to implement the partner in production.
- Fidelis Care also monitor the flow after implementation to make sure there are no issues.

2. Business Scenarios

Washington Publishing Company (WPC) can be contacted to get the list of business scenarios required for Eligibility Inquiry and Responses.

3. Transmission Examples

Sample Data for 270

```
ISA*00*   *00*   *ZZ*123456789ABC   *ZZ*FIDELIS
*150309*1328/{*00501*152456606*1*T*^~
GS*HS*123456789ABC*FIDELIS*20150309*13284060*152456606*X*005010X279A~
ST*270*091328400*005010X279A~
BHT*0022*13*123456789*20150309*132808~
HL*1**20*1~
NM1*PR*2*FIDELIS****PI*11315~
HL*2*1*21*1~
NM1*IP*2*Hospital*****XX*112233455~
HL*3*2*22*0~
NM1*IL*1*LASTNAME*FIRSTNAME***MI*9876543211~
REF*EJ*1234567~
DMG*D8*19630227~
DTP*291*D8*20150309~
EQ*30~
SE*13*091328400~
GE*1*152456606~
IEA*1*152456606~
```
Sample Data for 271

Good response:

ISA*00*          *00*          *Z*FIDELIS        *ZZ*123456789ABC
*151019*1054*/00501*152928969*0*T**~
GS*HB*FIDELIS*123456789ABC*20151019*105421*152928969*X*005010X279A1~
ST*271*091328400*005010X279A1~
BHT*0022*11*123456789*20151019*105421~
HL*1*20*1~
NM1*PR*2*Fidelis Care New York*****PI*11315~
HL*2*121*1~
NM1*1P*2*Hospital*****XX*1122334455~
HL*3*22*0~
NM1*IL*1*LASTNAME*FIRSTNAME***MI*98765432111~
REF*18*PL010000*Fidelis Care Platinum~
N3*1 Main Street~
N4*City*NY*11122~
DMG*D8*19630227*M~
DTP*291*D8*20150309~
DTP*346*D8*20150101~
DTP*347*D8*20151031~
EB*1*IND*30*HM*Fidelis Care Platinum~
EB*G*IND*30*HM*Fidelis Care Platinum*23*5000.00~
EB*G*IND*30*HM*Fidelis Care Platinum*29*2284.14~
EB*G*FAM*30*HM*Fidelis Care Platinum*23*4000.00~
EB*G*FAM*30*HM*Fidelis Care Platinum*29*1241.14~
EB*1*IND*1*HM*Fidelis Care Platinum*******Y~
EB*A*IND*1*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*1*HM*Fidelis Care Platinum**15****N*Y~
EB*I*IND*1*HM*Fidelis Care Platinum*******N~
EB*1*IND*12*HM*Fidelis Care Platinum*******Y~
EB*A*IND*12*HM*Fidelis Care Platinum***1****Y*Y~
EB*B*IND*12*HM*Fidelis Care Platinum**0****Y*Y~
EB*I*IND*12*HM*Fidelis Care Platinum*******N~
EB*1*IND*3*HM*Fidelis Care Platinum*******Y~
EB*A*IND*3*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*3*HM*Fidelis Care Platinum**35****N*Y~
EB*I*IND*3*HM*Fidelis Care Platinum*******N~
EB*1*IND*3*HM*Fidelis Care Platinum*******Y~
EB*A*IND*3*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*3*HM*Fidelis Care Platinum**35****N*Y~
EB*I*IND*3*HM*Fidelis Care Platinum*******N~
EB*1*IND*3*HM*Fidelis Care Platinum*******Y~
EB*A*IND*3*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*3*HM*Fidelis Care Platinum**35****N*Y~
EB*I*IND*3*HM*Fidelis Care Platinum*******N~
EB*1*IND*4*HM*Fidelis Care Platinum*******Y~
EB*A*IND*4*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*4*HM*Fidelis Care Platinum**35****N*Y~
EB*I*IND*4*HM*Fidelis Care Platinum*******N~
EB*1*IND*47*HM*Fidelis Care Platinum*******Y~

MSG*Contact Dentaquest at 1-800-341-8478~
EB*A*IND*35*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*35*HM*Fidelis Care Platinum**0****N*Y~
EB*I*IND*35*HM*Fidelis Care Platinum*******N~
EB*1*IND*4*HM*Fidelis Care Platinum*******Y~
EB*A*IND*4*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*4*HM*Fidelis Care Platinum**35****N*Y~
EB*I*IND*4*HM*Fidelis Care Platinum*******N~
EB*1*IND*47*HM*Fidelis Care Platinum*******Y~
EB*A*IND*47*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*47*HM*Fidelis Care Platinum**100****N*Y~
EB*I*IND*47*HM*Fidelis Care Platinum********N~
EB*A*IND*48*HM*Fidelis Care Platinum********Y~
EB*B*IND*48*HM*Fidelis Care Platinum*****500****Y*Y~
EB*I*IND*48*HM*Fidelis Care Platinum********N~
EB*1*IND*49*HM*Fidelis Care Platinum********Y~
EB*A*IND*49*HM*Fidelis Care Platinum********N~
EB*B*IND*49*HM*Fidelis Care Platinum*****500****Y*Y~
EB*I*IND*49*HM*Fidelis Care Platinum********N~
EB*1*IND*50*HM*Fidelis Care Platinum********Y~

MSG*Prior Authorization is required for some services.~
EB*A*IND*50*HM*Fidelis Care Platinum*****0****Y*Y~
EB*B*IND*50*HM*Fidelis Care Platinum*****100****Y*Y~
EB*I*IND*50*HM*Fidelis Care Platinum********N~
EB*1*IND*52*HM*Fidelis Care Platinum********Y~
EB*A*IND*52*HM*Fidelis Care Platinum*****0****N*Y~
EB*B*IND*52*HM*Fidelis Care Platinum*****100****N*Y~
EB*1*IND*52*HM*Fidelis Care Platinum********N~
EB*1*IND*53*HM*Fidelis Care Platinum********Y~
EB*A*IND*53*HM*Fidelis Care Platinum*****0****Y*Y~
EB*B*IND*53*HM*Fidelis Care Platinum*****100****Y*Y~
EB*I*IND*53*HM*Fidelis Care Platinum********N~
EB*1*IND*59*HM*Fidelis Care Platinum********Y~

MSG*Air/Water and Non-Emergency Services Require Authorization.~
EB*A*IND*59*HM*Fidelis Care Platinum*****0****N*Y~
EB*B*IND*59*HM*Fidelis Care Platinum*****100****N*Y~
EB*I*IND*59*HM*Fidelis Care Platinum********N~
EB*1*IND*75*HM*Fidelis Care Platinum********Y~
EB*A*IND*75*HM*Fidelis Care Platinum*****1.1****Y*Y~
EB*B*IND*75*HM*Fidelis Care Platinum*****0****Y*Y~
EB*I*IND*75*HM*Fidelis Care Platinum********N~
EB*1*IND*86*HM*Fidelis Care Platinum********Y~
EB*A*IND*86*HM*Fidelis Care Platinum*****0****N*Y~
EB*B*IND*86*HM*Fidelis Care Platinum*****0****N*Y~
EB*1*IND*86*HM*Fidelis Care Platinum********N~
EB*1*IND*88*HM*Fidelis Care Platinum********Y~

MSG*Contact Caremark at 1-800-345-5413~
EB*A*IND*88*HM*Fidelis Care Platinum*****0****N*Y~
EB*B*IND*88*HM*Fidelis Care Platinum*****0****N*Y~
EB*I*IND*88*HM*Fidelis Care Platinum********N~
EB*1*IND*98*HM*Fidelis Care Platinum********Y~
EB*A*IND*98*HM*Fidelis Care Platinum*****0****N*Y~
EB*B*IND*98*HM*Fidelis Care Platinum*****15****N*Y~
EB*I*IND*98*HM*Fidelis Care Platinum********N~
EB*1*IND*AC*HM*Fidelis Care Platinum********Y~
EB*A*IND*AC*HM*Fidelis Care Platinum*****0****Y*Y~
EB*B*IND*AC*HM*Fidelis Care Platinum*23*25**VS*60*Y*Y~
EB*I*IND*AC*HM*Fidelis Care Platinum********N~
EB*1*IND*AH*HM*Fidelis Care Platinum********Y~
EB*A*IND*AH*HM*Fidelis Care Platinum*****0****Y*Y~
EB*B*IND*AH*HM*Fidelis Care Platinum*23*500**DY*200*Y*Y~
Fidelis Care - CORE Companion Guide (270/271)

EB*I*IND*AH*HM*Fidelis Care Platinum********N~
EB*I*IND*AL*HM*Fidelis Care Platinum********Y~
MSG*Contact Davis Vision at 1-800-773-2847~
EB*A*IND*AL*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*AL*HM*Fidelis Care Platinum**0****N*Y~
EB*I*IND*AL*HM*Fidelis Care Platinum********N~
EB*I*IND*MH*HM*Fidelis Care Platinum********Y~
MSG*Outpatient Benefits~
EB*A*IND*MH*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*MH*HM*Fidelis Care Platinum**15***N*Y~
EB*I*IND*MH*HM*Fidelis Care Platinum********N~
MSG*Inpatient Benefits~
EB*I*IND*MH*HM*Fidelis Care Platinum********Y~
EB*A*IND*MH*HM*Fidelis Care Platinum***0***Y*Y~
EB*B*IND*MH*HM*Fidelis Care Platinum**500****Y*Y~
EB*I*IND*MH*HM*Fidelis Care Platinum********N~
MSG*Outpatient Benefits~
EB*I*IND*UC*HM*Fidelis Care Platinum********Y~
EB*A*IND*UC*HM*Fidelis Care Platinum***0***N*Y~
EB*B*IND*UC*HM*Fidelis Care Platinum**55***N*Y~
EB*I*IND*UC*HM*Fidelis Care Platinum********N~
SE*122*091328400~
GE*1*152928969~
IEA*1*152928969~

Bad Response (Reject):

ISA*00* *00* *ZZ*FIDELIS*ZZ*123456789ABC
*151019*10511*00501*152928966*X*0*T*~
GS*HB*FIDELIS*123456789ABC*20151019*105151*152928966*X*005010X279A1~
ST*271*31092*005010X279A1~
BHT*0022*11*GXTMCNFHWMKX*20151019*105151~
HL*1*20*1~
NM1*PR*2*Fidelis Care New York*****PI*11315~
HL*2*121*1~
NM1*IP*1*****SV*Testing~
HL*3*220~
NM1*IL*1*****MI*11223344551~
AAA*N**58*C~
AAA*N**73*C~
DTP*291*D8*20151019~
SE*122*31092~
GE*1*152928966~
IEA*1*152928966~

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4. Change Summary
The below table refers to the version and changes made to this document.

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
<th>Author</th>
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<td>11/12/2015</td>
<td>1.0</td>
<td>Initial version</td>
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<td>Maintenance window changes update</td>
<td>HIPAA EDI Team</td>
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<td>1.4</td>
<td>Maintenance window changes update - 2019</td>
<td>HIPAA EDI Team</td>
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